

SUSAN I. JEAN & ASSOCIATES, LLC

Checklist to Evaluate Congregate-Living Facility

1. Is the facility cheerful? Positive Negative
2. Do the residents and staff appear comfortable with one another? Positive Negative
3. Do the rooms reflect the individuality of the residents? Positive Negative
4. Is the dining room cheerful? Positive Negative
5. Is the food adequate? Positive Negative
6. Are there pleasant areas for family visits? Positive Negative
7. Are there activities for residents? Positive Negative
8. Is there transportation provided by the facility on an adequate basis? Positive Negative
9. Does the facility have a physician who visits the premises? Positive Negative
10. Are the physician's hours regular? Positive Negative
11. Does the facility have a nurse with regular hours? Positive Negative
12. What is the daily rate for the facility? _____
13. What extras must be anticipated? _____
14. What happens when the resident runs out of money? _____

15. What happens if a resident becomes non-ambulatory? _____
16. What happens if a resident becomes a behavioral problem? _____
17. What is the facility's policy toward missing clothing and other possessions? _____
18. What is the staff turnover ratio? _____
19. Is there a family counsel? Yes No
20. What is the complaint procedure? _____
21. Are other residents satisfied with the facility? Positive Negative
22. What do other residents say is the best thing about living at the facility? _____
23. What do other residents say is the worst thing about living at the facility? _____
24. What is the facility's smoking policy? _____
25. What is a typical daily routine? _____
26. Are snacks available when desired? Yes No